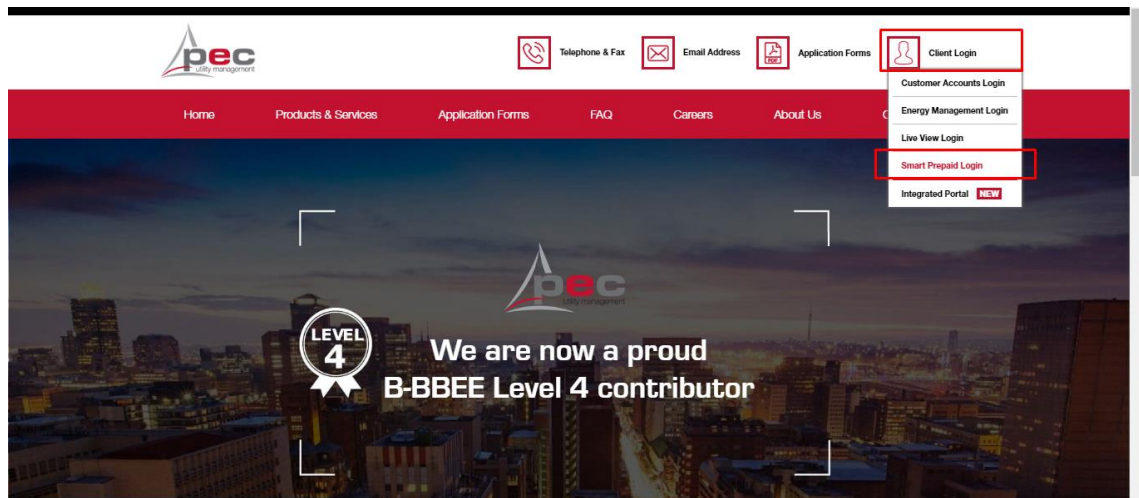


How to navigate the PEC Smart wallet portal

1. Sign in at www.pecutilities.co.za
2. You will see the landing page in front of you. Choose at the top right-hand corner the **Client Login** and then **Smart Prepaid Login** as shown on (a) below.

a.



b.

3. When you have selected the **Smart Prepaid Login** option, it will take you to another landing page as seen below:

a.

b.

- c. Type in your username as sent to you via sms or email, click next and then password, also provided to you. Click on the Sign in button.

4. **You are now ready to navigate the portal**

5. The page will open to the below screen:

a.



6. When you click on the Wallet option the below will appear where you will be able to see your balance and totals.

The screenshot shows the 'Wallet Option' screen. At the top, the PEC logo is visible. Below it, the text 'Wallet Option' is displayed. A dropdown menu labeled 'Wallet:' shows 'Confidential information'. To the right of the dropdown are three buttons: 'Edit Wallet', 'Beneficiary', and 'Recover'. Below these buttons are four tabs: 'Balances', 'Utility Transfer', 'Beneficiary Transfer', and 'Transactions'. The 'Balances' tab is active, displaying a table with the following data:

Description	Amount (R)	Detail
Balance	R 425.60	
Reserved	R .00	
Recover	R .00	
Available	R 425.60	

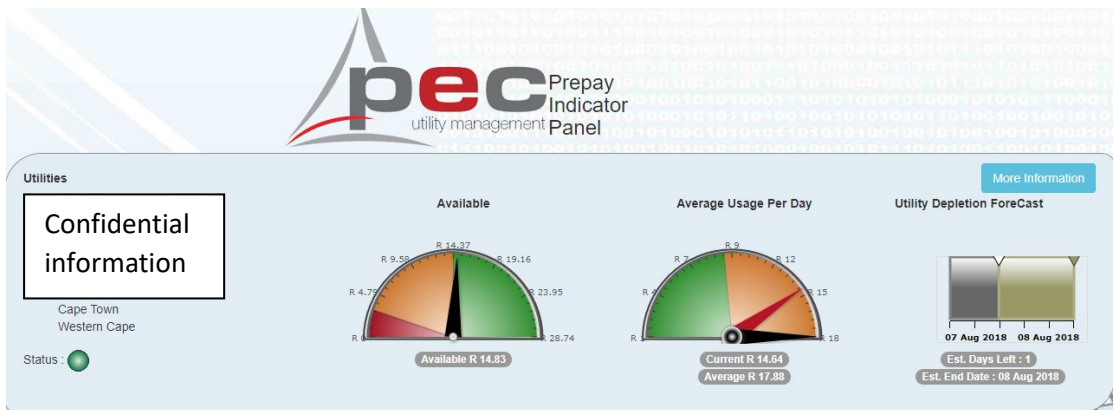
- a. You can navigate between the Balances and Transactions, when clicking on Transactions the below screen will appear.

Transaction Date	Type	Detail	Amount (R)
2018/08/07 04:16	Auto Transfer	From Wallet Id 1007000026373001 To Utility Utilities (683)	-30.00
2018/08/06 12:15	Auto Transfer	From Wallet Id 1007000026373001 To Utility Utilities (683)	-30.00
2018/08/03 16:16	Auto Transfer	From Wallet Id 1007000026373001 To Utility Utilities (683)	-30.00

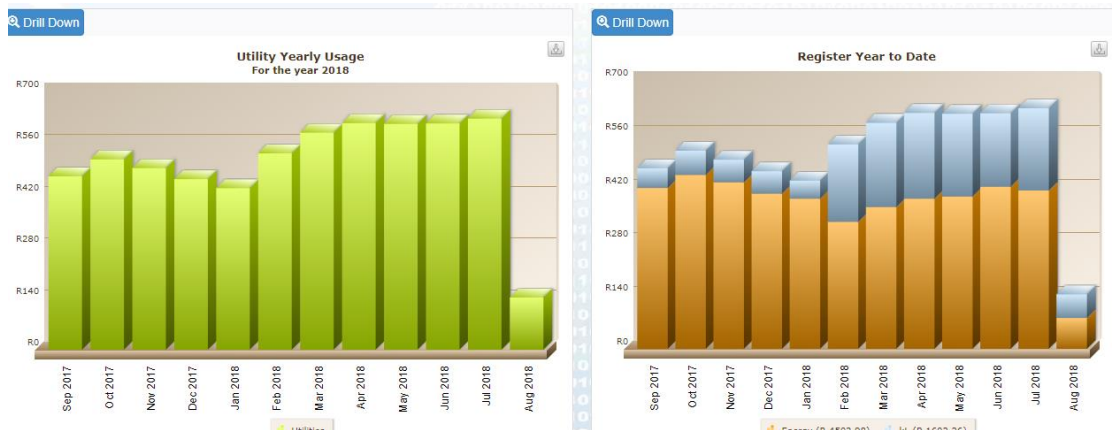
- b. Here you will be able to go and drill down on your financial transactions

7. When going onto the Prepay option you will see the below:

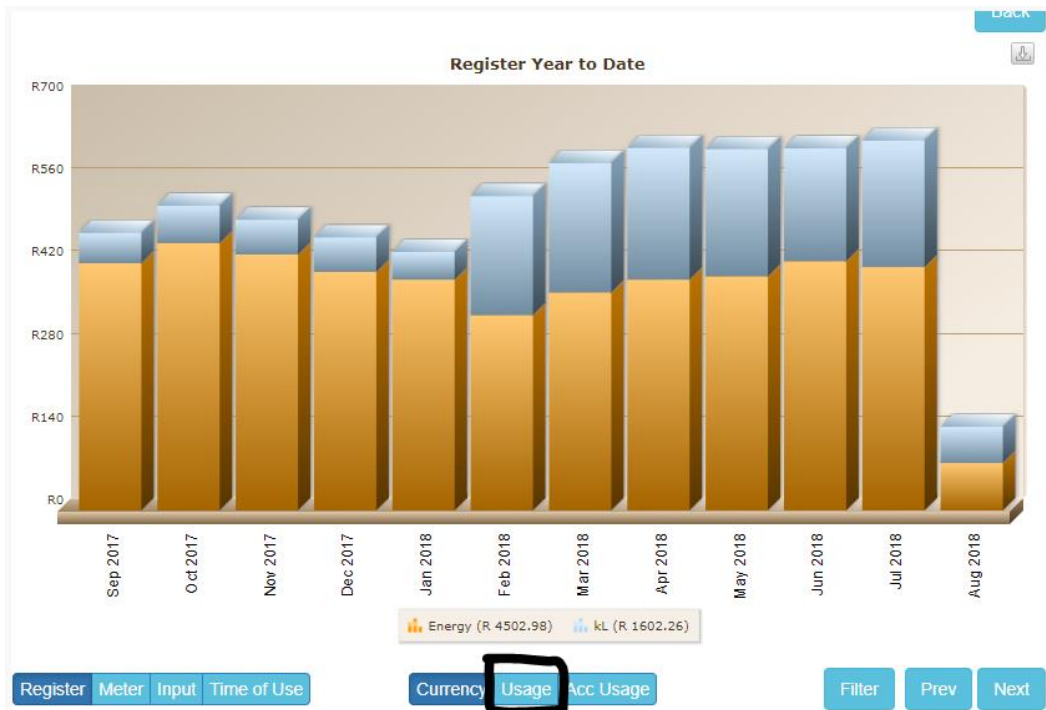
- a. When clicking on the More Information button the below will be seen



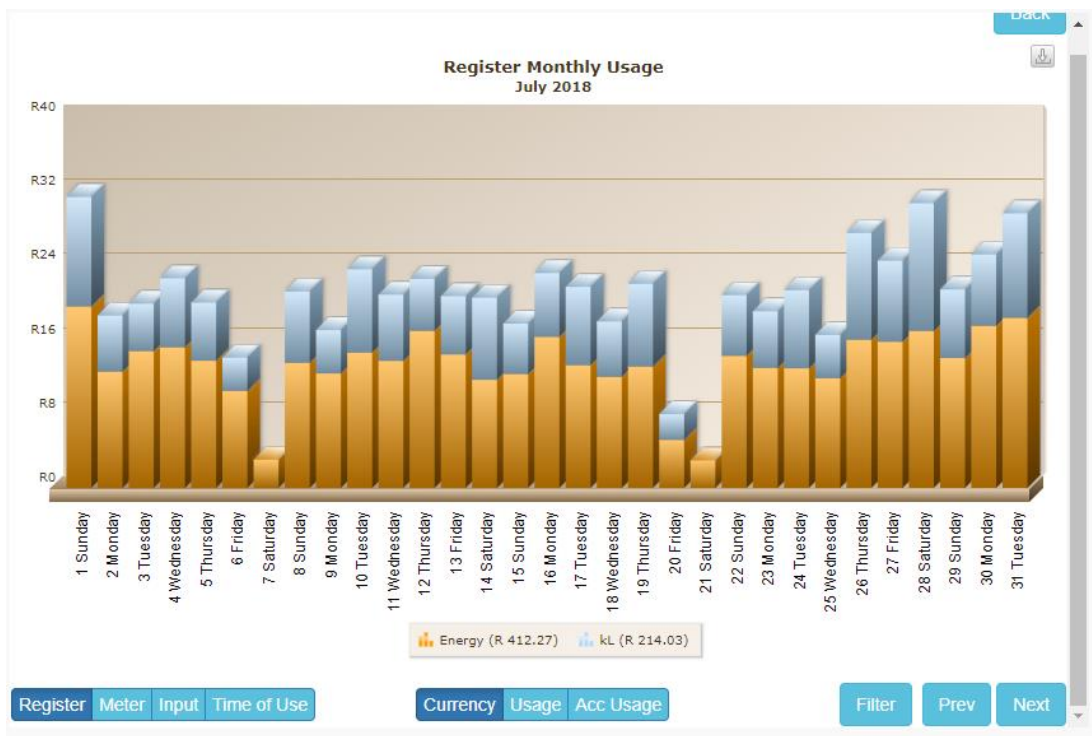
- b. You will be able to see the last years usages, electricity and water. On the left-hand graph is the total water and electricity expenditure and on the right-hand side is where you can differentiate between the two.



- c. If you hover over the part that you want to see it will show the rand value. Click on the graph on the right-hand side and it will appear full screen.



- d. You can also change to the usage instead of the rand value if you need to see what your usages was.
- e. When you click on one month it will show you the whole months usage in one graph. As seen below:



f. If you click on one of the days usages, you will navigate to the hourly usages as seen below:

